Applies To: **ALL Models** **November 12, 2005**

Automobile Service Publications and Supplies

(Supersedes 97-015, dated April 15, 2005)

A current listing of all automobile service publications and supplies is available on the Helm website, *www.helminc.com*.

ORDERING INFORMATION

Service publications and supplies may be ordered by telephone, fax, on-l ine, or by mail.

Ordering by Telephone – Call Helm at (800) 782-4356. Telephone orders are accepted Monday through Friday only between the hours of 8:00 a.m. and 6:00 p.m., Eastern time.

Ordering by Fax – Complete a Wholesale Publications and Service Supplies Order Form (Y0254), available on ISIS under Pubs, Tools & Supplies Ordering Information, and fax it to HELM at 313-865-5927. Orders can be faxed 24 hours a day.

Ordering On-Line – www.helminc.com. From the IN menu under Sales, select eMall, then Select Helm.

Ordering by Mail– Complete a Wholesale Publications and Service Supplies Order Form (Y0254), available on ISIS under Publications, Tools & Supplies ordering information, and mail it to this address:

AHM Servce Division Order Desk
Helm Incorportated
14310 Hamilton Ave.
Highland Park, MI 48203

Shipping – Unless a real emergency exists, check “Normal (Best Way)” in the shipping instructions box. Special handling/shipping is expensive and can cost more than the publication itself.

Returns – Material cannot be returned without receiving advance authorization within 30 days of delivery. Call (800) 782-4356 for authorization. A re-stocking fee may be applied against the original order.

All publications and supplies ordered are billed to the dealership’s account through the Honda Dealer Parts Account System.

Ordering On-Line – Service Publications, Service Supplies and Training Information can be ordered on the same order resulting in reduced costs for order processing and transportation charges. Purchase confirmation and UPS tracking number is provided for each order.

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